

JOIN
CONNECT

UK

we simplify your business





About JOIN

Join is the only Italian-owned company in the conferencing market.

We have been in the Italian market for 15 years and our staff has a proven experience in conferencing of more than 20 years.

We are a worldwide Conferencing Service Provider for professional audio, video and web communication services: conference call, video conferencing, web conferencing and streaming.

JOIN Offer

Join is the first Italian conferencing provider offering a complete range of communication services:

JOIN AUDIO

A professional audio conference service that allows you to access meetings from any country in the world, using toll and toll-free access numbers or the appropriate app. The service offers management of reports, registrations and Q&A sessions. It is also possible to manage the conference online thanks to the dedicated web interface.

JOIN EVENT

An operator-assisted audio conference service based on Arkadin technology. Dedicated to major audio events such as quarterly financial statements, annual announcements, the service offers high professionalism and unparalleled audio quality.

JOIN VIDEO

An innovative HD video conferencing service in the cloud on Vidyo technology that will amaze you with high definition quality, clear audio and ease of use from any terminal: personal computer, laptop, tablet, smartphone, videoconference endpoint. and SIP.

JOIN VISION

A H.323 multi-videoconference service based on ArkadinCloud technology. It is aimed at companies that use standard H.323 / SIP endpoints but do not intend to purchase complex and expensive multi-videoconferencing infrastructures, nor acquire personnel dedicated to organizing and managing meetings.

JOIN WEB

A full-featured videoconferencing service based on the Zoom platform. Accessible from your PC, Mac, tablet and smartphone. IP and audio access. Statistics, HD audio, full HD video, recording, chat, screen sharing, and any other features a videoconferencing service can offer today.

JOIN CAST

This service is based on 24 technology and offers the widest variety of tools for broadcasting events and content on the web. It is the most innovative and complete service available to reach the largest possible audience.

JOIN STREAMING

A service based on Livestream technology; it is the easiest service for audio / video webcast at the most affordable price. It allows you to reach a wide audience with video and slide presentation without any technical installation or special requirements.

JOIN CONNECT

An audio, video, instant messaging, file sharing service that allows customers and suppliers to get in touch with you in an innovative way through your website, an App from a smartphone or a PC browser.

JOIN PHONE

A new solution aimed at small and medium-sized companies that need an advanced telephone switchboard, taking advantage of high-tech services, reducing telephone costs.

JOIN INTERPRETER

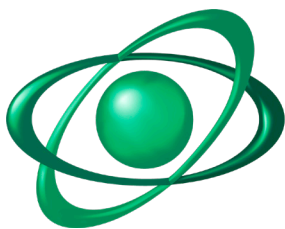
Thanks to this innovative service it is possible to instantly break down the geographical and linguistic barriers that can hinder business development, especially with emerging countries with a stronger economic growth rate

JOIN TEAM

A Unified Communication service that exploits the potential of the Slack engine to offer audio, video, chat, file sharing, presence, calendar, to do services in addition to connecting to over 300 apps.



http://www.



JOIN
CONNECT

WHAT IS JOINCONNECT?

JoinConnect allows customers and suppliers to get in touch in an innovative way through the website using:

Voice and video call

Instant messages

File sharing

**Through an app on a smartphone
or simply via a PC browser**

WHY USE JOINCONNECT?

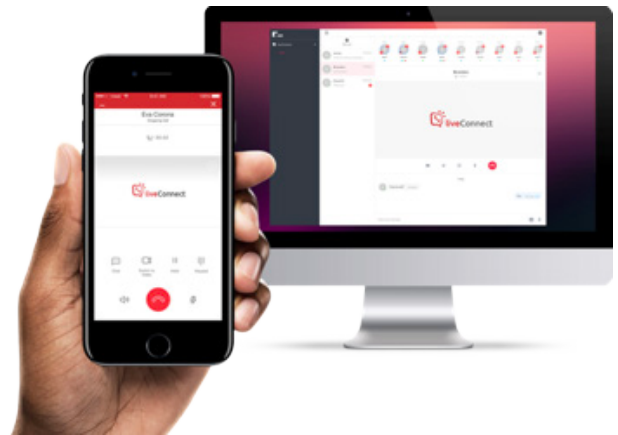
When all is well an offline assistant is a valid solution BUT... when something goes wrong? An online and two-way interaction could make the difference !!!!

1. Improved communications.
2. Website visitors will be encouraged to get in touch with the company.
3. Website visitors will be able to converse through various tools such as VoIP calls, toll-free numbers, instant messages and video calls.
4. Live Connect can support the management of the entire sales process, including the delivery process and the end-user technical assistance.

JoinConnect: voice and voice calls

Customers and operators can activate conferences and video calls in order to facilitate communication within and outside the organization.

Video call, voice call (toll-free number and VoIP) and Conference call are the 3 competitive advantages that make the JoinConnect proposition unique.



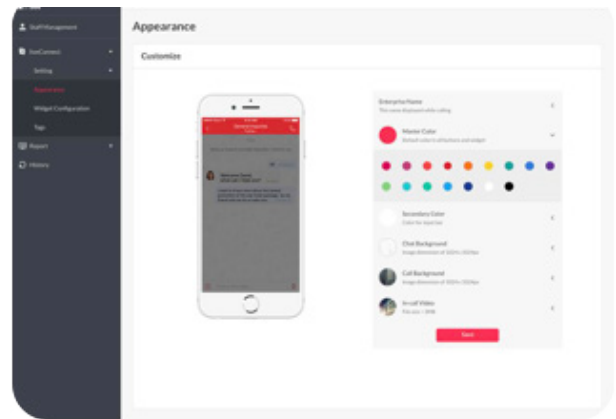
JoinConnect: a totally customizable solution

Your site as well as the associated App can be totally customized.

"Color, Wallpaper, Video Caller and Languages" Live Connect supports the following languages: Italian, English, French, German, Chinese and Arabic.

JoinConnect: Data analysis and performance

JoinConnect will provide a series of useful reports for statistical and agent monitoring purposes

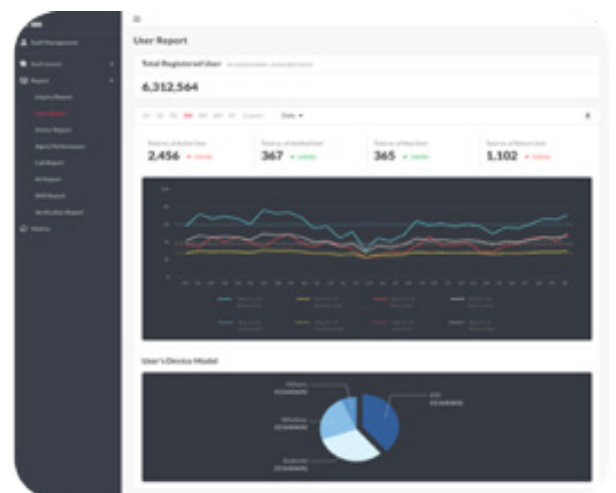


End User's info

- Total numbers of visitors(daily/monthly)
- Number of visitors turning on the site
- Average browsing time
- Total number of IMs
- Total number of calls
- Duration of calls
- Chat History & Archive

Agent's info

- Num. Total requests
- Num. Requests managed (daily / monthly)
- Missed requests
- Categories / Tag type
- Top 5 requests





www.joinconferencing.com

EMAIL SUPPORT: helpdesk@joinconferencing.com

WEB SUPPORT: support.joinconferencing.com

PHONE SUPPORT: +39 06 948064



JOIN SRL

Via Cola di Rienzo 52, Roma - Italy

Calle Juan de Austria 9, Corralejo – Spain

71-75 Sheton Street, Covent Garden, London - UK

