

JOIN  
INTERPRETER

UK

we simplify your business



A man in a white shirt and tie stands on a rooftop, talking on a mobile phone. Behind him is a dense city skyline. Overlaid on the entire image is a world map with white dots at various locations connected by thin white lines, suggesting a global network.

# About JOIN

**Join is the only Italian-owned company in the conferencing market.**

**We have been in the Italian market for 15 years and our staff has a proven experience in conferencing of more than 20 years.**

**We are a worldwide Conferencing Service Provider for professional audio, video and web communication services: conference call, video conferencing, web conferencing and streaming.**

# JOIN Offer

**Join is the first Italian conferencing provider offering a complete range of communication services:**

## JOIN AUDIO

A professional audio conference service that allows you to access meetings from any country in the world, using toll and toll-free access numbers or the appropriate app. The service offers management of reports, registrations and Q&A sessions. It is also possible to manage the conference online thanks to the dedicated web interface.

## JOIN EVENT

An operator-assisted audio conference service based on Arkadin technology. Dedicated to major audio events such as quarterly financial statements, annual announcements, the service offers high professionalism and unparalleled audio quality.

## JOIN VIDEO

An innovative HD video conferencing service in the cloud on Vidyo technology that will amaze you with high definition quality, clear audio and ease of use from any terminal: personal computer, laptop, tablet, smartphone, videoconference endpoint. and SIP.

## JOIN VISION

A H.323 multi-videoconference service based on ArkadinCloud technology. It is aimed at companies that use standard H.323 / SIP endpoints but do not intend to purchase complex and expensive multi-videoconferencing infrastructures, nor acquire personnel dedicated to organizing and managing meetings.

## JOIN WEB

A full-featured videoconferencing service based on the Zoom platform. Accessible from your PC, Mac, tablet and smartphone. IP and audio access. Statistics, HD audio, full HD video, recording, chat, screen sharing, and any other features a videoconferencing service can offer today.

## JOIN CAST

This service is based on 24 technology and offers the widest variety of tools for broadcasting events and content on the web. It is the most innovative and complete service available to reach the largest possible audience.

## JOIN STREAMING

A service based on Livestream technology; it is the easiest service for audio / video webcast at the most affordable price. It allows you to reach a wide audience with video and slide presentation without any technical installation or special requirements.

## JOIN CONNECT

An audio, video, instant messaging, file sharing service that allows customers and suppliers to get in touch with you in an innovative way through your website, an App from a smartphone or a PC browser.

## JOIN PHONE

A new solution aimed at small and medium-sized companies that need an advanced telephone switchboard, taking advantage of high-tech services, reducing telephone costs.

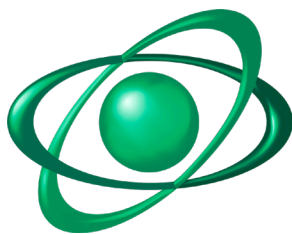
## JOIN INTERPRETER

Thanks to this innovative service it is possible to instantly break down the geographical and linguistic barriers that can hinder business development, especially with emerging countries with a stronger economic growth rate

## JOIN TEAM

A Unified Communication service that exploits the potential of the Slack engine to offer audio, video, chat, file sharing, presence, calendar, to do services in addition to connecting to over 300 apps.





JOIN  
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### **AN INNOVATIVE INTERPRETATION SERVICE IN VIDEO CONFERENCING**

JOININTERPRETER puts at your disposal a network of business and community interpreters from all over the world, providing your video conferences with professionals who are able to interpret over 200 languages, including those spoken in emergent countries, whose role in the world economy becomes more and more significant.

### **MOST REQUESTED LANGUAGES ARE:**

Arabic, Albanian, Armenian, Bosnian, Bulgarian, Korean, Croatian, Chinese, Czech, Danish, Dutch, English, French, Finnish, German, Greek, Hungarian, Italian, Japanese, Latvian, Lithuanian, Mandarin, Norwegian, Polish, Portuguese, Rumanian, Russian, Spanish, Serbo-Croatian, Slovak, Slovenian, Swedish, Turkish, Ukrainian, Urdu.

JOININTERPRETER breaks the linguistic barriers both in public institutions and private sector, such as health care, government, legal, retail, bank and finance, utilities, insurance and other working environments, offering on-demand video remote interpreting in the palm of your hand.

Thanks to the JOININTERPRETER web portal, you will be able to choose from hundreds of interpreters based on their language combination and specialization. You will be able to communicate instantly with your chosen interpreter and book an interpreting session.

**All this, without ever having to move from your desk or pick up the phone.**

In a few moments you will be connected by video conference with the interpreter through your iPad, tablet, laptop, PC, Mac, smartphone or other video conferencing equipment.

**Thanks to JOININTERPRETER, companies can increase their ability to do business with foreign customers all over the world.**



The JOININTERPRETER web portal is extremely intuitive and user-friendly, and does not necessitate specific IT skills. As soon as you log in to your account you find essential information, such as available credits and scheduled and on-demand events.

**If you need to contact an interpreter immediately,** for example in the case of emergency rooms or public bodies such as police stations, courts, hospitals, etc., just go to the 'Call an Interpreter' page. After selecting the language, a list of interpreters connected to the portal appears. Select one to be immediately linked to them via the video conferencing platform.

**You can also book a specific interpreter days in advance.** You can select the most suitable interpreter

by choosing from a list of specializations, from art to engineering. You can filter the interpreters specialized in the requested field.



**TWO DIFFERENT SCENARIOS ARE POSSIBLE:**

**If you are in the same place as your interlocutor,** with whom you cannot communicate, the video conference will be conducted between 2 points you and the interpreter. This is what happens in emergency rooms, hospitals, and public bodies, in law firms, courts, police stations and in all circumstances in which the only person to be connected via the video conferencing platform other than the client is the interpreter.

**If you intend to conduct a video conference with a foreign partner located in another country,** the video conference will be held between you, the interpreter, and whoever you want to participate. This is what happens when companies need to meet distributors or partners located on the other side of the world and want to save time and money by using a video conference, with the support of an interpreter.

At the end of each video conference, the client will be asked to rate the performance of the interpreter. In this way feedback left by customers will allow us to manage the interpreters according to their performance. The score you give your interpreter will be taken into consideration when calculating a global average with the scores previously received. This average will be made available to every client looking for interpreters offering the same languages.

**Clients may at any time review the video conferences they have organised, search for the interpreter used during a video conference, book the same person on other occasions, check the details of each video conference carried out and verify the outstanding balance on their account.**





[www.joinconferencing.com](http://www.joinconferencing.com)

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